

Complaints Register - Goulburn River Solar Farm



Date: Monday, 24 February 2025

Monday, 10 November 2025

Reference Number	Date Received	Event Type	Contact Method	Discipline (if applicable)	Status (Reason)	Date Resolved
COM001	Monday, 24 February 2025	Complaint	Phone call - incoming	Environmental	Resolved	26/02/2025
COM002	Monday, 24 February 2025	Complaint	Phone call - incoming	Construction	Resolved	24/02/2025
COM003	Wednesday, 26 February 2025	Complaint	Phone call - incoming	Environmental	Resolved	26/02/2025
COM006	Wednesday, 19 March 2025	Complaint	Phone call - outgoing	Construction	Resolved	19/03/2025
COM008	Friday, 21 March 2025	Complaint	Phone call - outgoing	Construction	Resolved	27/03/2025
COM013	Thursday, 27 March 2025	Complaint	Phone call - incoming	Construction	Resolved	27/03/2025
COM017	Saturday, 5 April 2025	Complaint	Phone call - incoming	Construction	Resolved	5/04/2025
COM018	Monday, 7 April 2025	Complaint	Phone call - incoming	Construction	Resolved	7/04/2025
COM019	Tuesday, 8 April 2025	Complaint	Phone call - incoming	Construction	Resolved	8/04/2025
COM021	Sunday, 27 April 2025	Complaint	Email - incoming	Construction	Resolved	28/04/2025
COM022	Monday, 28 April 2025	Complaint	SMS - incoming	Construction	Resolved	28/04/2025
COM024	Thursday, 1 May 2025	Complaint	Phone call - incoming	Construction	Resolved	1/05/2025
COM025	Monday, 5 May 2025	Complaint	Phone call - incoming	Construction	Resolved	5/05/2025
COM026	Monday, 5 May 2025	Complaint	Phone call - incoming	Construction	Resolved	5/05/2025
COM028	Thursday, 8 May 2025	Complaint	Phone call - incoming	Project	Resolved	8/05/2025
COM029	Thursday, 8 May 2025	Complaint	On site conversation	Construction	Resolved	8/05/2025
COM030	Thursday, 8 May 2025	Complaint	On site conversation	Project	Resolved	29/05/2025
COM032	Thursday, 15 May 2025	Complaint	Phone call - incoming	Construction	Resolved	20/05/2025
COM036	Tuesday, 20 May 2025	Complaint	Phone call - outgoing	Construction	Resolved	20/05/2025
COM037	Tuesday, 20 May 2025	Complaint	Phone call - incoming	Project	Resolved	30/05/2025
COM038	Tuesday, 20 May 2025	Complaint	Phone call - incoming	Project	Resolved	22/05/2025
COM041	Sunday, 25 May 2025	Complaint	Email - incoming	Project	Resolved	30/05/2025
COM043	Tuesday, 27 May 2025	Complaint	Phone call - outgoing	Project	Resolved	3/10/2025
COM044	Wednesday, 28 May 2025	Complaint	Phone call - incoming	Construction	Resolved	
COM045	Wednesday, 28 May 2025	Complaint	ACC - incoming correspondence	Construction	Resolved	29/05/2025
COM051	Friday, 30 May 2025	Complaint	Phone call - outgoing	Project	Resolved	30/05/2025
COM056	Thursday, 5 June 2025	Complaint	Walk-in (Merriwa office)	Construction	Resolved	5/06/2025
COM060	Thursday, 19 June 2025	Complaint	Phone call - incoming	Project	Resolved	1/09/2025
COM066	Tuesday, 24 June 2025	Complaint	Phone call - incoming	Project	Resolved	24/06/2025
COM068	Friday, 27 June 2025	Complaint	SMS - incoming	Project	Resolved	27/06/2025
COM076	Tuesday, 1 July 2025	Complaint	Email - incoming (via LSbp)	Construction	Resolved	1/07/2025
COM081	Thursday, 3 July 2025	Complaint	Phone call - incoming	Construction	Resolved	3/07/2025
COM083	Monday, 7 July 2025	Complaint	Email - incoming	Construction	Open	
COM085	Wednesday, 9 July 2025	Complaint	Walk-in (Merriwa office)	Construction	Resolved	9/07/2025
COM086	Thursday, 10 July 2025	Complaint	Email - incoming	Construction	Resolved	14/08/2025
COM089	Tuesday, 15 July 2025	Complaint	Email - incoming	Project	Resolved	25/08/2025
COM092	Wednesday, 16 July 2025	Complaint	Phone call - incoming	Construction	Resolved	24/07/2025
COM093	Wednesday, 16 July 2025	Complaint	Phone call - incoming	Construction	Resolved	24/07/2025
COM099	Tuesday, 22 July 2025	Complaint	SMS - incoming	Construction	Resolved	23/07/2025
COM100	Tuesday, 22 July 2025	Complaint	Email - incoming	Project	Resolved	22/07/2025
COM101	Tuesday, 22 July 2025	Complaint	Walk-in (Merriwa office)	Construction	Resolved	23/07/2025
COM102	Wednesday, 23 July 2025	Complaint	Email - incoming	Project	Resolved	23/07/2025
COM103	Tuesday, 22 July 2025	Complaint	Phone call - incoming (via LSbp)	Project	Resolved	23/07/2025
COM109	Friday, 25 July 2025	Complaint	Phone call - incoming	Project	Resolved	25/07/2025
COM112	Tuesday, 29 July 2025	Complaint	Email - incoming (via LSbp)	Construction	Resolved	25/08/2025
COM113	Tuesday, 29 July 2025	Complaint	Email - incoming (via LSbp)	Construction	Resolved	25/08/2025
COM114	Thursday, 31 July 2025	Complaint	Email - incoming (via LSbp)	Construction	Resolved	1/08/2025
COM115	Wednesday, 6 August 2025	Complaint	Phone call - incoming (via LSbp)	Construction	Resolved	6/08/2025
COM116	Monday, 11 August 2025	Complaint	Phone call - incoming	Construction	Resolved	12/08/2025
COM117	Wednesday, 13 August 2025	Complaint	Email - incoming	Construction	Resolved	20/08/2025
COM118	Friday, 15 August 2025	Complaint	Email - incoming	Construction	Resolved	20/08/2025
COM119	Friday, 15 August 2025	Complaint	Phone call - incoming	Environmental	Resolved	15/08/2025
COM120	Wednesday, 20 August 2025	Complaint	Phone call - incoming (via LSbp)	Construction	Resolved	26/08/2025
COM121	Thursday, 21 August 2025	Complaint	Phone call - outgoing	Construction	Resolved	22/08/2025
COM122	Friday, 22 August 2025	Complaint	Email - incoming	Construction	Resolved	28/08/2025
COM123	Tuesday, 26 August 2025	Complaint	On site conversation	Construction	Resolved	26/08/2025
COM124	Wednesday, 27 August 2025	Complaint	Community Coffee & Cake Connect (CC&CC)	Construction	Resolved	
COM125	Thursday, 28 August 2025	Complaint	Phone call - incoming	Construction	Resolved	28/08/2025
COM126	Friday, 29 August 2025	Complaint	Walk-in (Merriwa office)	Construction	Resolved	29/08/2025
COM127	Saturday, 30 August 2025	Complaint	On site conversation	Construction	Resolved	1/09/2025
COM128	Monday, 1 September 2025	Complaint	Phone call - incoming	Construction	Open	
COM129	Tuesday, 2 September 2025	Complaint	Phone call - incoming	Construction	Resolved	8/09/2025
COM130	Tuesday, 2 September 2025	Complaint	Phone call - incoming	Construction	Resolved	8/09/2025
COM131	Tuesday, 2 September 2025	Complaint	Phone call - incoming (via LSbp)	Construction	Resolved	2/09/2025

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COM132	Wednesday, 3 September 2025	Complaint	ACC - incoming correspondence	Construction	Open	
COM133	Wednesday, 3 September 2025	Complaint	SMS - outgoing	Construction	Resolved	4/09/2025
COM134	Tuesday, 9 September 2025	Complaint	On site conversation	Construction	Resolved	10/09/2025
COM135	Tuesday, 9 September 2025	Complaint	Phone call - outgoing	Construction	Open	
COM136	Wednesday, 10 September 2025	Complaint	Email - incoming	Construction	Resolved	10/09/2025
COM137	Wednesday, 17 September 2025	Complaint	Community Coffee & Cake Connect (CC&CC)	Construction	Open	
COM138	Wednesday, 17 September 2025	Complaint	Phone call - outgoing	Environmental	Resolved	17/09/2025
COM139	Friday, 19 September 2025	Complaint	Phone call - incoming	Construction	Open	
COM140	Wednesday, 24 September 2025	Complaint	Phone call - incoming	Construction	Resolved	24/09/2025
COM141	Friday, 26 September 2025	Complaint	On site conversation	Construction	Resolved	29/09/2025
COM142	Thursday, 2 October 2025	Complaint	Phone call - incoming (via LSbp)	Environmental	Open	
COM143	Thursday, 2 October 2025	Complaint	On site conversation	Construction	Resolved	2/10/2025
COM144	Friday, 3 October 2025	Complaint	Phone call - incoming	Construction	Open	
COM145	Friday, 3 October 2025	Complaint	SMS - incoming	Construction	Open	13/10/2025
COM146	Wednesday, 8 October 2025	Complaint	On site conversation	Construction	Open	
COM147	Wednesday, 15 October 2025	Complaint	Phone call - incoming	Construction	Open	
COM148	Thursday, 23 October 2025	Complaint	Phone call - incoming	Construction	Open	
COM149	Wednesday, 29 October 2025	Complaint	Phone call - incoming	Construction	Open	